

## **VISA SYSTEMS ISSUES**

- **The Bureau of Consular Affairs is in the process of resolving technical problems with our visa systems. Biometric data is not yet processing properly to allow embassies and consulates to perform security checks required to issue visas.**
- **More than 100 experts across the country are working on this problem 24/7. We are pursuing a variety of solutions. This week, nearly 750 temporary or seasonal workers who had been issued visas in the past were issued new visas in Mexico, and we have issued another 1,500 visas globally for urgent and humanitarian travel. We continue to look for ways to facilitate travel as we work to restore the systems to full functionality.**

- . We deeply regret the inconvenience to travelers and recognize the hardship to those waiting for visas, and in some cases, their family members or employers in the United States.**